



Indian Institute of Information Technology, Sri City, Chittoor

(An Institute of National Importance under an Act of Parliament)

ADVERTISEMENT FOR RECRUITMENT OF IT SUPPORT PERSONNEL ON OUTSOURCING BASIS

Reference No: IIITS/Recruitment/Staff-OS/IT SUPPORT PERSONNEL/2026/02

Indian Institute of Information Technology Sri City, Chittoor (IIIT Sri City) invites applications from suitable and qualified candidates for engagement through **outsourcing agency** for the following positions to strengthen the Institute's IT support team and ensure effective and timely management of IT requirements across academic buildings, classrooms, hostels, networking and Wi-Fi infrastructure, computer hardware, and other IT infrastructure-related activities.

S.No.	Position	Experience	Qualification
1	IT Support Engineer / Senior IT Support Engineer	5+ years of relevant experience	Diploma / Bachelor's Degree in CSE, IT, ECE or related field
2	IT Support Engineer / Junior IT Support Engineer	0–2 years of relevant experience	Diploma / Bachelor's Degree in CSE, IT, ECE, or related field

1. IT Support Engineer / Senior IT Support Engineer – 5+ Years

Essential Qualification:

- Diploma / Bachelor's Degree in Engineering/Technology in Computer Science & Engineering, Information Technology, Electronics & Communication Engineering or a related discipline.
- **5+ years of relevant full-time experience** in IT systems, networking, hardware and technical support.

Desirable Experience:

- Experience in an educational institution or university is an added advantage.
- Hands-on experience in LAN/WAN, Wi-Fi, switches, routers, firewalls, servers, LDAP, CCTV, biometric systems and IT infrastructure.
- Experience in troubleshooting and maintaining campus-wide IT infrastructure.

Key Responsibilities:

- Installation, configuration, maintenance and troubleshooting of LAN/WAN infrastructure, switches, routers, Wi-Fi access points and other network equipment.
- Troubleshooting of desktop computers, laptops, printers, scanners, projectors and other IT peripherals.
- Installation, configuration and maintenance of Wi-Fi infrastructure in academic buildings, administrative offices and hostels.
- Support and troubleshooting of LDAP/user accounts, password resets and network authentication.



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- Assist in configuration and administration of firewall/network security systems.
- Installation, configuration and maintenance of biometric attendance/access-control devices.
- Provide technical support for computer laboratories and classrooms during academic sessions.
- Support CCTV infrastructure and coordinate troubleshooting/maintenance wherever required.
- Maintain IT asset records, including equipment serial numbers, specifications, licenses and other relevant details.
- Maintain records of network equipment, IP addresses, access points and other IT infrastructure.
- Assist in preventive maintenance and periodic inspection of IT equipment and infrastructure.
- Troubleshoot LAN cabling, RJ45 termination, patch panels and connectivity-related issues.
- Provide technical support for printers, scanners, PA systems, projectors, HDMI devices and other classroom/office IT equipment.
- Coordinate with vendors/service providers for repair, maintenance and installation of IT equipment.
- Perform other IT systems and network support activities assigned by the authority.

2. IT Support Engineer / Junior IT Support Engineer – 0-2 Years

Essential Qualification:

- Diploma / Bachelor's Degree in Engineering/Technology in Computer Science & Engineering, Information Technology, Electronics & Communication Engineering or a related discipline.
- 0-2 years of relevant experience in IT support, hardware, networking or related areas. Freshers with relevant qualification may also be considered.

Key Responsibilities:

- Provide first-level technical support to students, faculty and staff.
- Installation and basic configuration of desktop computers, laptops, printers and other IT peripherals.
- Troubleshoot basic hardware, software and LAN connectivity issues.
- Assist in installation and maintenance of network switches, routers and Wi-Fi access points.
- Assist in LAN cable testing, RJ45 termination and troubleshooting of network connectivity.
- Provide technical support in computer laboratories and classrooms.
- Assist in maintenance and troubleshooting of printers, scanners, projectors, HDMI cables and other IT accessories.
- Assist in installation/configuration and troubleshooting of biometric devices.
- Assist in monitoring and basic troubleshooting of CCTV and other IT infrastructure.
- Assist in maintaining IT asset and equipment records.
- Assist in periodic preventive maintenance of IT equipment.
- Support user account creation, password reset and other basic IT support activities under the guidance of senior IT personnel.
- Coordinate with vendors/service providers for routine maintenance and service calls.
- Perform other IT support duties assigned by the authority.



Common Requirements for Both Positions

- Good verbal and written communication skills.
- Basic knowledge of computer hardware, operating systems and networking.
- Ability to troubleshoot IT-related problems systematically.
- Good interpersonal and teamwork skills.
- Ability to work in academic buildings, classrooms, laboratories and hostels as required.
- Willingness to attend IT support requirements beyond normal working hours, whenever required by the Institute.
- Candidates should possess a proactive approach and ability to work independently as well as in a team.

Nature of Engagement

- The above positions shall be engaged through outsourcing only through an agency/service provider engaged by IIIT Sri City. The selected personnel shall be deployed at IIIT Sri City, Chittoor, Andhra Pradesh, and shall perform duties as assigned by the Institute/IT Committee.
- The engagement shall be purely on an outsourcing/contract basis and shall not confer any right or claim for regular appointment in the Institute.

How to Apply:

Submit the updated resume via email (hr.campus@iiits.in) on or before 02/10/2026.

Candidates shortlisted and called for the interview shall attend the interview at their own expense.

Note:

1. Mere fulfillment of the prescribed minimum qualification and experience shall not confer any right on a candidate for selection or deployment against the outsourced position.
2. The Institute/Outsourcing Agency reserves the right to conduct written tests, skill tests, interviews, document verification, or any other selection process, as deemed appropriate, for assessing the suitability of candidates for deployment.
3. The Institute reserves the right to accept or reject any or all applications/candidates, or to require the Outsourcing Agency to provide/recommend alternative candidates, without assigning any reason. The Institute may also decide not to fill any or all of the positions, as per its requirements.
4. The Institute may, in exceptional cases and based on its requirements, permit relaxation in the prescribed qualifications and/or experience, subject to approval of the Competent Authority and applicable rules/terms of the outsourcing arrangement. Such relaxation shall not confer any right on a candidate for selection or deployment.



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5. The Institute reserves the right to prescribe a reasonable limit on the number of candidates to be shortlisted/called for any test, skill test, interview, or document verification, based on the number of vacancies and other requirements.
6. In case of any inadvertent mistake or discrepancy in the recruitment/selection process, which is detected at any stage, the Institute reserves the right to modify, withdraw, or cancel any communication or selection made in respect of a candidate, subject to the terms of the outsourcing arrangement.
7. No correspondence shall be entertained from candidates regarding the conduct or result of the selection process, shortlisting, non-selection, or non-deployment. The decision of the Institute in this regard shall be final, subject to applicable rules and contractual terms.
8. Canvassing in any form or bringing any influence, political or otherwise, for securing selection or deployment shall be treated as a disqualification.
9. Candidates shall not have any claim for regular appointment, absorption, or continuation in the service of the Institute merely on account of being selected or deployed through the Outsourcing Agency.
10. The selected candidates shall be deployed by the Outsourcing Agency only after completion of the prescribed verification and other formalities. The Institute reserves the right to assess the suitability of the candidates before permitting their deployment.

Sd/-
Registrar I/c.